

WAH TUNG TRAVEL SERVICE SDN BHD (11285-A)

No. 7K, Ban Hock Road, 93100 Kuching, Sarawak, Malaysia.

Tel: 082-248888 (Ticketing), 082-419999 (Hotel & Tour) Fax: 082-411 477

Email: inbound@wahtung.travel Web: www.wahtung.travel (KKKP 1208)



Accredited
Agent



ISO 9001 : 2008
Certificate No. ACSMA019

BOOKING TERMS & CONDITIONS

1. All reservations must be made in writing by fax or email.
2. For day tours, at least **7 DAYS** prior to departure AND subject to available.
3. Upon confirmation or **2 WEEKS** prior to arrival date, a **DEPOSIT** of 50% of total payment must be made.
4. Any surcharge during public holidays, eve and festive seasons to be advised before the booking confirmed.
5. Full payment or any cancellation must be informed **1 WEEK** prior to arrival date. Failure to comply, a 50% cancellation charge of the total payment will be imposed. 100% cancellation charges for any **"No Show"**. Our company reserved the right not to conduct any tours or transfers if full payment is not received**
6. Cancellation: should you wish to cancel your booking once it has been confirmed, a cancellation charge of 50% of tour fee will be composed.
7. No refund is available for cancellation after the tour has commenced, ground transportation or any other services.
8. Our company reserved the right to amend tour rates specified on this leaflet without prior notice. Any changes to be advised from time to time.
9. We highly recommend all tour members to purchase accident, baggage and general liability insurance to protect their plan.
10. All the above rates are quote in **RINGGIT MALAYSIA** and non-commissionable.
11. For 1 person, we can quote based on 2 person rates if we have other guests joining, but the guest have to pay for single supplement for the accommodation. Child with extra bed fare is 75 % of the adult rates. Child without bed fare are 50% of the adult rates and valid for 3-12 years only. Child twin sharing are 85% of the adult rates.
12. Private tours still can be arranged on request based on 50% surcharge on the above rate (min 2 pax).
13. Tour (FIT) are strictly on SIC (Sit In Coach) basis.
14. Tours are inclusive of meals and transfer as per itinerary.
15. The organizer has the sole and absolute discretion to cancel or shorten their duration of any tour in event of force injury, hostilities, accident or other circumstance beyond the control of the organizer which render unnecessary in the organizer reasonable opinion that such step to be taken. The organizer shall be relieved from all liability for any injury, damage, loss and accident with any serious injury resulting directly or indirectly from arts if God. Strike and Government regulations, theft, failure of any means, discrepancies or charges of which it has no control.

Mode of Payment :-

1. Strictly on prepayment basis. Payment must be done before cut-off date. Our bankers details are as follow :-
WAH TUNG TRAVEL SERVICE SDN BHD
Hong Leong Bank Berhad: A/C No: 016 0020 1222
Maybank Berhad: A/C No: 511 0380 21632
Public Bank Berhad: A/C No: 3145 978 520

Remarks: Kindly fax us the copy of bank in slip to 082-252 369 for our reference once payment done.

2. Payment can be made by TT (Telegraph Transfer) and all bank charges inside or outside of Malaysia will be borne by your esteemed company. Should there is any fluctuation on the exchange rate that effect the total amount receive by us, the difference of amount is to be borne by your side.
3. Payment by credit card, a surcharge at 3% on top of the total amount is applied to the total amount charge.